

Farley Road Medical Practice

Date
1st March - 31st
March 2015

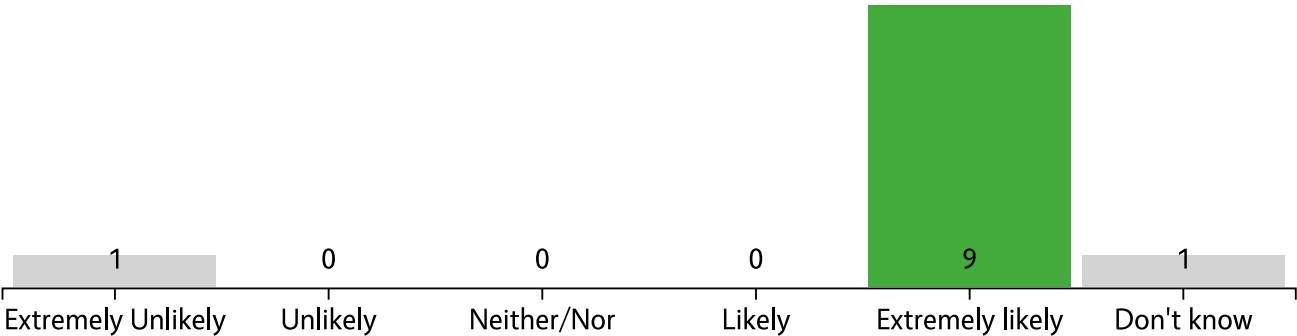
Average score this period



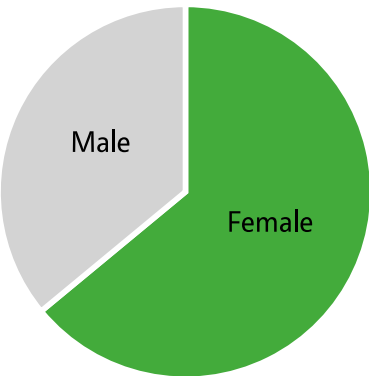
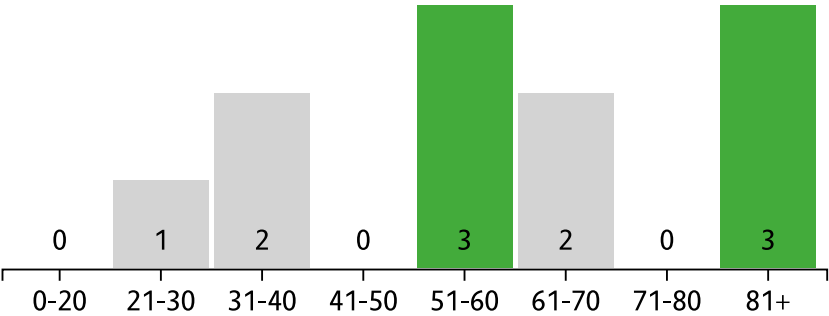
Reviews this period

11

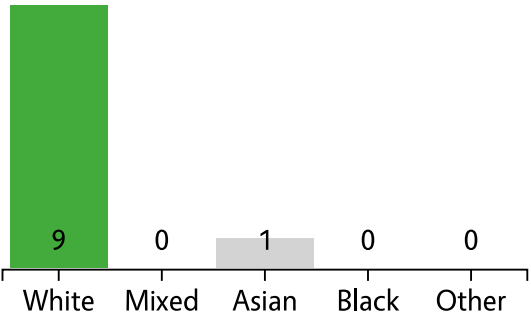
Reviews by score this period



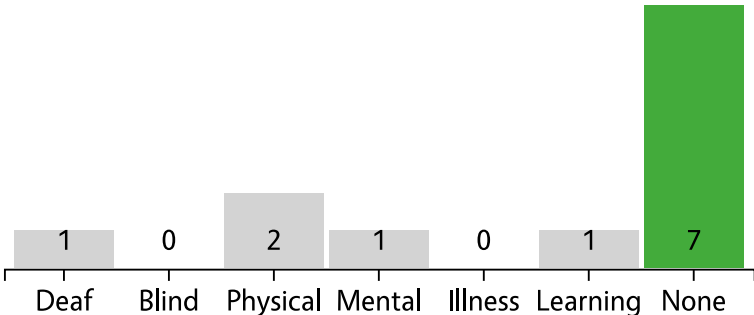
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

VERY FAST AND EFFICIENT APPOINTMENT
SYSTEM. PLEASANT AND HELPFUL
RECEPTIONISTS AND A PROFESSIONAL
DOCTOR WHO REALLY CARES AND
TAKES A PERSONAL PRIDE IN HIS
PATIENT CARE.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Such a welcoming Surgery!

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

Dr Cockell is very good. As my GP I have confidence in her.

Thank you, sharing your feedback helps others get great care. By completing this form you are agree in accordance with iWantGreatCare's Privacy Policy (both available at <http://iwgc.net/tou>). Please clearly pla

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Every one was very pleasant and helpful.
Parking is often difficult

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

I could not ask for better attention. all very helpful toward me, I do have to say.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

EASE OF GETTING APPOINTMENTS
HELPFULLNESS OF STAFF;
DOCTORS VERY APPROACHABLE.

1

Involvement	1.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Felt reassured, however I feel the doctor my child saw was very quick and didn't even check my baby's ears properly!

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

Appointment system works well.
Nurses are very caring and friendly.

1

Involvement	4.00
Cleanliness	5.00
Staff	4.00
Appointment	1.00

Source: offline

Care good but trying to get appointments is awful. It took 3 days of constant phoning to get last appointment.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Doctor was very understand + considerate about procedures i've had @ hospital. I usually see my normal G.P Dr Jasper whom i'm very comfortable with + respect. I saw Dr Lewis today as it was an