

MINUTES OF PATIENTS' CONSULTATIVE GROUP MEETING

Thursday 19th January 2013

Present:, Dr Jasper, Tracy Keogh Practice Manager, Noel Urwin, Kate Dawson, Linda Oram, Susan Gifford, Colin Burtwell, Martin Fidler, ,Choi Kim, Brian Mathews, Brian Corbett, Annie Curtis

Apologies for absence:, Dr Cockell, Dr Sanderson, John Thirkell, Gerald Kelly, Angela Green, Biman Ghosh, Vera Vipond

Minutes of last meeting: Approved

Matters arising:

Members Experience:

- Query over on line prescription request – Tracy to look into
- A selection of the group went along to an “Open Meeting” for Mental Health, they came back with ideas and wanted to share their experiences with the group. They felt that there was still a lack of support and that the counselling that is offered does not always fit the issue along with group sessions aren't for everyone. The surgery is lucky enough to have SLAM meetings here every other month so we can discuss any patient issues.

Practice Developments:

- Dr Sanderson the senior Partner will be retiring on 4th March 2013 after many years of service.
- Dr Anita Banerjee is our new GP at the practice and will be starting with us in March 2013.
- CCG – Clinical Commissioning Group, this will come into effect from the 1st April 2013, the GP practices have now be realigned so we can look at what services are needed in our areas along with the commissioning needs of the practice.

NHS Changes:

- Pathways – Dr Jasper explained that all patients are now referred down the route of a “Pathway” rather than a straight forward referral to the hospital consultant. The aim of the pathway is to reduce pressure, the pathway is a cheaper alternative than a direct referral to a consultant.

Practice Profile:

- Practice Survey – One of the patient group members felt that in this years coming survey that a “negative box” needs to be added for patients to leave comment along with a tick box for “poor”.
- **Any other Business**
 1. Angela Green would like to step down from the PPG
 2. Ideas for the next Newsletter

Date of next meeting - Thursday 11th April 2013 @ 6.30pm

Venue St Johns Hall, Upper Selston Road - CONFIRMED