**FARLEY ROAD MEDICAL PRACTICE PATIENT PARTICIPATION GROUP**

**Minutes of ‘Farley Road Medical Practice’ Patient Participation Group Meeting - on Thursday 23rd October , 2018 at 6.30 – 8.00 PM**

Those Present : Dr W Jasper, Joy Ellery, Linda Oram, Karen Thorne and Biman Ghosh

Apologies: Noel Urwin, Colin Burtwell and Linda Myles

Brief Notes : The following are noted:

**OPEN MEETING**

1 Biman opened the meeting by welcoming everyone and thanking them for attending the meeting.

2 Provisionally agreed the Date for the open meeting to be Tuesday 11 June 2019 from 6.30 to 7.45 PM. Dr J agreed to pencil in and all are to work to this date.

3 The Selsdon Hall should be booked from 6.00 to 8.00 PM for this date provisionally.

4 Dr J appreciated the organising of the Open Meeting. It is an important forum for patients to be able to raise matters and put questions directly. Having speakers on relevent items made the meeting more interesting.

5 In view of the complaint last year about our approach to publicity in meeting patients at the surgery – agreed a draft procedure note should be prepared.

6 Agreed members should help and encourage next Patient Survey.

**CHANGES IN PRACTICE**

1 A new lady doctor has taken up part time appointment . This will improve pressure upon doctors timetable.

2 Generally doctors are more interested to join this practice as its reputation is spreading.

**CHANGES IN CROYDON NHS**

1 Group consultation in appropriate area of illness, for example, diabetes in being introduced. This will save doctors time as 15 patients can be seen within a timeframe of 90 minutes

The meeting closed at 7.45 PM

Bg/231018