



## NEWSLETTER

Spring 2024

Spring has finally arrived and things are starting to grow, bloom and blossom.



### Spring 2024 COVID-19 Booster

If you are aged 75 and over or immuno-compromised you are eligible for your Spring Covid-19 Booster. Vaccinations should start by 22nd April 2024 and end on 30th June 2024.

Appointments will be available to book via the National Booking Service from Monday 15th April.

### Measles & MMR

NHS urges London's young people to get vaccinated amid rise in measles cases

As measles cases continue to rise in London, NHS London is today calling on young people across the capital to ensure they have their vaccinations. The NHS will contact all young people aged 19-25 in London, the West Midlands and Greater Manchester who are missing an MMR jab, encouraging them to contact their GP for a vaccination.

### PHARMACY FIRST



Community pharmacies can complete an episode of care for people with seven common conditions- sinusitis, sore throat, earache, infected insect bite, impetigo, shingles, and uncomplicated urinary tract infections in women.

# NHS App

## GP online services Patient Access & NHS App



Signing up to Patient Access enables full use of the NHS app, allowing you to book appointments, request prescriptions, view your medical records, communicate with your GP and much more.

It also gives you lots of information on many health topics written by GPs. In these busy times, having this at your fingertips, 24 hours a day is essential.

To sign up to this service we will need to check who you are as this protects your records from people who are not allowed to view them. You will need to complete a short form, provide photo ID and proof of address such as a passport or driving licence. Once we have this information we will provide you with a letter with your unique username and password. This letter will explain where to log in.

Please see link below to register for Patient Access  
<https://support.patientaccess.com/registration>

To download and use the NHS App on your phone or tablet, you must be aged 13 or over. Once you have full access you can nominate a pharmacy for collection of prescriptions, get your NHS Covid pass, view your NHS number and much more. Using the app means you will be able to see test results, letters from hospitals and consultations from your GP.

## DNA's (Did not attend)

Since January 2024, **399** patients DNA'd their booked appointments

## GP Hub

We provide additional access to both phone and in-person appointments at the GP Hub based at Farley Road Medical Practice.

These are available from Monday to Friday, 4.00pm to 8.00pm.

Additionally, the Hub extends its services with the same appointment availability from 9.00am to 5.00pm on Saturdays with Doctors telephone appointments and face to face appointments and Practice Nurse appointments.

Please be aware you will see a Doctor or Nurse from the Croydon GP Collaborative not your usual Farley Road Doctor or Nurse.

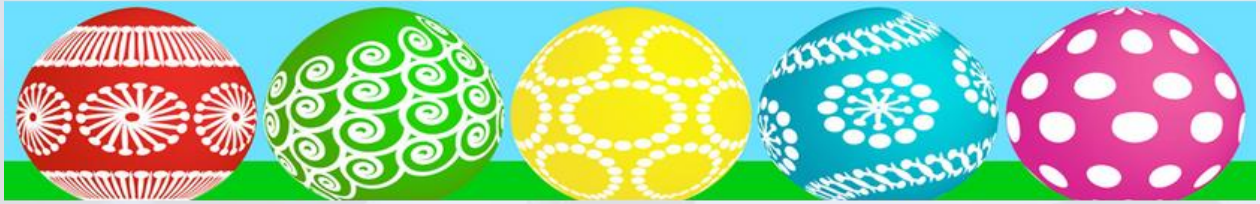
## PPG (Patient Participation Group)



If you would like to join us, please ask for an application form at reception or email our Chairman, Biman Ghosh on [bandrghosh@hotmail.com](mailto:bandrghosh@hotmail.com)



# Easter 2024 Bank Holidays



**Farley Road Medical Practice and Forestdale Branch  
will be closed on Good Friday 29th March 2024 and  
Easter Monday 1st April 2024**



## Pharmacy Opening Times

Borough	Pharmacy Name	Address	Postcode	Telephone	Good Friday 29 <sup>th</sup> March 2024	Easter Sunday 31 <sup>st</sup> March 2024	Easter Monday 1 <sup>st</sup> April 2024
Croydon	Mayday Pharmacy	514 London Road	CR7 7HQ	020 8689 9345	09:00-22:00	09:00-22:00	09:00-22:00
	Osbon Pharmacy (St Clare)	21 Norfolk House, George Street, Croydon	CR0 1LG	020 8688 9133	11:00-17:00	10:00-18:00	11:00-17:00
	Foxley Lane Pharmacy	32 Foxley Lane Purley	CR8 3EE	020 8668 6891	10:00-14:00	10:00-18:00	10:00-14:00