

FARLEY ROAD MEDICAL PRACTICE NEWSLETTER



AUTUMN 2023



Autumn is here

As we move into autumn and watch the stunning signs as the leaves turn and the days get shorter, we need to start preparing for the colder winter months.

Appointments are available to book online for Flu vaccines for eligible patients, including children between 2-3 years.

Covid boosters are not being given in the Practice but you can contact 119 for your local vaccine centre.

The shingles programme changed on 1st September 2023. In addition to those aged 70-80, during stage 1 (1 September 2023 to 31 August 2028) the vaccine will be offered to those turning 70 and 65.

During stage 2 (1 September 2028 to 31 August 2033) the vaccine will be offered to those turning 65 and 60. Patients will be invited for the contacted by the surgery when they are eligible.

AskFirst App

Don't wait on hold, try AskFirst!

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Farley Road has teamed up with AskFirst to improve its service to our patients.

You can now check symptoms, book/cancel appointments, retrieve test results, message your practice and more with AskFirst. Download the AskFirst app on your mobile device or use the web version at [Sensely.com/askfirst](https://www.sensely.com/askfirst). Avoid telephone queuing and download AskFirst app for free today.

AskFirst puts you first in line, all of the time

DNA's (Did Not Attend)

From 1st June 381 patients did not attend their appointments.

What is social prescribing

Social prescribers connect people with local community activities and services that can help improve their health and wellbeing reducing loneliness. A vital part of their role will be to build relationships with the people they are helping by listening carefully to what's important to them and what motivates them.

They have a wealth of information and knowledge about various services and groups in the local communities they work in. Whether you are a new mum looking for support or a new Mum's group, someone looking to do voluntary work, or an older person needing additional help, the social prescriber may be able to assist.

Often, patients who attend groups and clubs start to establish friendships enabling them to become involved in other activities and expand their friendship networks and social interactions. Social prescribers can help with a number of different non-medical social needs and difficulties. If you feel they can help you please contact the practice for an appointment.

Triage

We are using a triage service which is something that is being rolled out across all surgeries. We will start with the following nurse appointments which will be available to book online:-

- Asthma
- Blood Pressure
- Blood Tests
- Cervical Smears
- Child Vaccinations
- NHS Health Checks
- Pill Checks
- Stitches/Sutures
- Travel Vaccinations
- Nurse Triage

To ensure you are booked into the correct appointment and fit eligible criteria, you will be asked some questions. Once this service has been established we will be rolling it out to GP appointments.

Staff changes

Gemma is our Nurse Manager and joined the practice in March 2023. Gemma is our Respiratory lead and comes with a wealth of knowledge in all things nursing.

In July we also welcomed Dr Suleman to the Practice and he works three days a week.

MMR Vaccines

NHS England have launched a targeted national campaign to encourage the uptake of MMR. If you think your child is missing this or any other routine vaccine, please contact the surgery.

PPG



We have an active PPG (Patient Participation Group) at the practice. If you would like to come to a meeting or to find out more information, please contact

Biman Ghosh on 07905142596 /
bandrghosh@hotmail.com

For a copy of the recent AGM minutes
please follow this link

<https://www.farleymedical.co.uk/>